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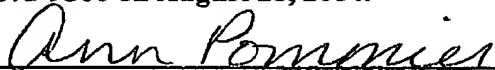
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**CENTRAL FAX CENTER****AUG 18 2004****OFFICIAL****FAX COVER LETTER****August 18, 2004**

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**COMPANY:** U.S. Patent and Trademark Office  
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**FROM:** Steven C. Lieske  
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**RE:** Serial No. 09/551,181  
Attorney Docket No. 60021-358201

**COMMENTS:** I certify that this correspondence is being transmitted by facsimile to Mail Stop Amendment, Commissioner of Patents, P.O. Box 1450, Alexandria, VA 22313-1450 via facsimile number 703-872-9306 on August 18, 2004.



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Serial #: 09/551,181  
In reply to Office action mailed: 18 May 2004  
page 1 of 9

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**AUG 18 2004**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**


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Serial #: 09/551,181  
Applicant: Silverstone  
Filed: 4/17/2000  
Title: SUPPLY CHAIN WORKFLOW SERVICES IN A CONTROL MANUFACTURING  
FRAMEWORK

TC/AU: 3623  
Examiner: Jeanty, Romain  
Docket #: 060021-358201  
Customer #: 29,838

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Ann Pommier

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
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**RESPONSE TO OFFICE ACTION**

In response to the Office action mailed 18 May 2004, please find a Listing of Claims and subsequent arguments.